



## Quality policy

Steni's vision is 'Creating the ultimate building expressions for future generations'. This vision requires a high quality for all internal processes and a high quality on all external deliveries.

Quality for Steni means that all deliveries are according to the customer's expectations and according to the specifications as agreed to between Steni and the customer.

External and internal deliveries and processes will be characterized by our fundamental values: Respect, innovative, quality and customer oriented.

We will at all times work to satisfy the customer's needs and expectations. Not everybody are in contact with our external customers. Managers therefore have the responsibility to establish and maintain good working processes and routines that ensure that the customer's needs are taken care of and that we work efficiently.

Services, products and processes shall be subject to continuous improvement. This includes working methods, development of competence and utilization of available technology.

No one shall be sick or injured by carrying out their work at Steni. We will at all time aspire to arrange the work situation to the benefit of each individual worker.

Within these frames the individual worker has the responsibility for the quality of their own work.

  
Janne Stenehem  
Chief Executive Officer